



Department of Rural and
Community Development

*An Roinn Forbartha
Tuaithe agus Pobail*

Use of and development of PPN database (Salesforce)

Circular Letter CVSP 1/2018

To: Each Resource Worker PPN
cc: Each Director of Service, Community

26 January, 2018

A chara,

As you will be aware, the Department has sanctioned and overseen investment in the development and rollout of the Salesforce software package as a bespoke tool for PPN to develop their databases.

The Department and the PPN National Advisory Group notes that the vast majority of PPNs are now utilising same. This is evident in the quality of data reported on which populated the first PPN Annual Report which was published in December 2017 by the Minister of State Mr. Sean Kyne, T.D. The issue of those PPN electing not to avail of the sanctioned software packages and associated training is a matter of ongoing concern to the Department and the Advisory Group given both the levels of investment made and the need to ensure uniformity of practice in producing statistics for national reporting.

The matter was discussed at the most recent meeting of the National PPN Advisory Group, at which unanimous agreement was reached that the Department should write to all Networks to instruct that they should all now proceed to the use of the Salesforce database in early 2018; for which any requisite/identified training requirements will be met by the Department. Accordingly, the Department would appreciate that for those Networks yet to avail of the Salesforce software, they revert to the Department (Mr. Niall Hayden, 01-8883966, niall.hayden@drcd.gov.ie) with confirmation as to their timeframe to proceeding with same.

The requested confirmations should be returned to the Department on or before **Wednesday 7th February 2018**. In this regard, attention is drawn to the content of circular letter CSVP 1/2016 of 5th April 2016, which advised that, in light of funding the costs of the Salesforce package, the Department would not be covering the cost of alternative databases used by PPNs.

Any further enquiries in relation to the above can be addressed to Mr. Niall Hayden (8883966) or Ms. Ellie Corcoran (01 8883964).

Mise le meas,

Jason Kearney,
Principal,
Voluntary & Community Supports.